

# Scrum Master Dojo

Scrum Gathering Munich 2016



# What is the value of a Scrum Master?

Why should you get time for the job?

Why is a having a dedicated Scrum Master a good investment?

Why should I listen to him and let him help me?

From a **business perspective** the job of the Scrum Master is to help the team to **perform better** and **more sustainably** with the **Scrum Master** than without him, including the continuous intention to **improve** the current way of working.

# The Simple Things

Meeting facilitation

Impediment removal

...

# The Challenge

We want to help improve, but get stuck ...



# Mandate Matters

- How clear is your mandate as a Scrum Master?
- What happens if we don't have a clear mandate for the job?



# The Scrum Master Dojo

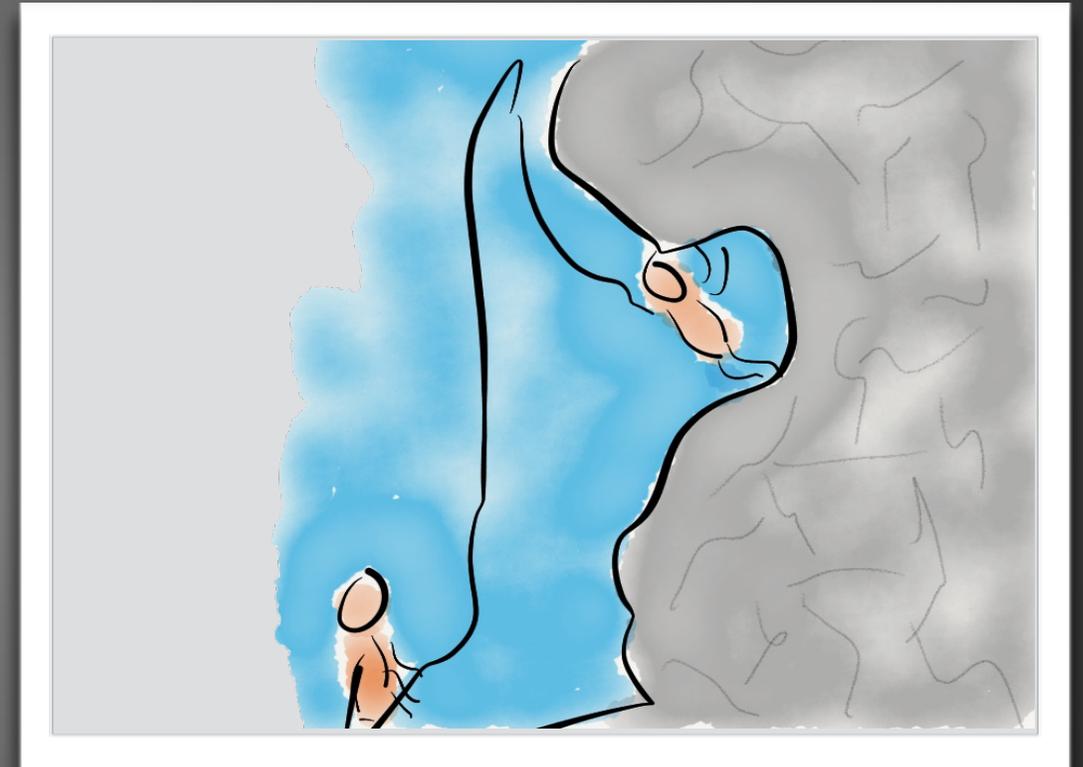
One case, one team, one Scrum Master with a clear Mandate

Gathering a broader picture and new perspectives to act more effectively

# The scenarios

Form a group around:

- Truck factor 1
- The ineffective retrospective
- The rotten legacy system
- The unplanable team



# Make it yours

Talk through the case and extend it a bit to make it your story

# Interventions - First thoughts

3-5 ideas on how you would intervene as a Scrum Master

# Are your ideas enough?

How would you rate the likelihood of success with these interventions?

Why might they not be enough?

# We want to help our Scrum Team or even the whole organisation to improve.

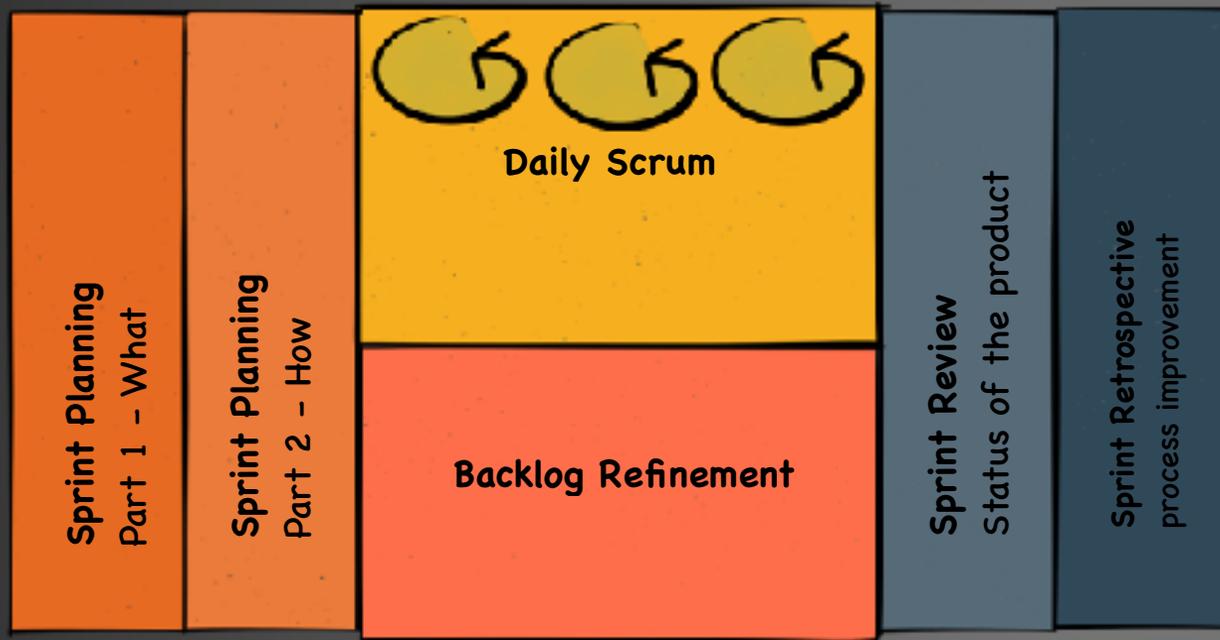
- It's **easy to sketch solutions**, but following through to create a real impact is the true challenge.
- It's **not always obvious** how we can improve a situation, however thinking about the direction of improvement can give orientation and focus.
- **Humans are not machines** and changing something is not done only by naming a solution; Kotter mentions the sense of urgency as an important starting point.
- The true challenges are **not local** and we have to **find ways to bring the right people together** to be part of the solution.
- In uncertain times we as Scrum Masters can **easily get lost**; we need to structure situations and **find ways to act proactively**.
- ... (There is more)

# How could we recognise success?

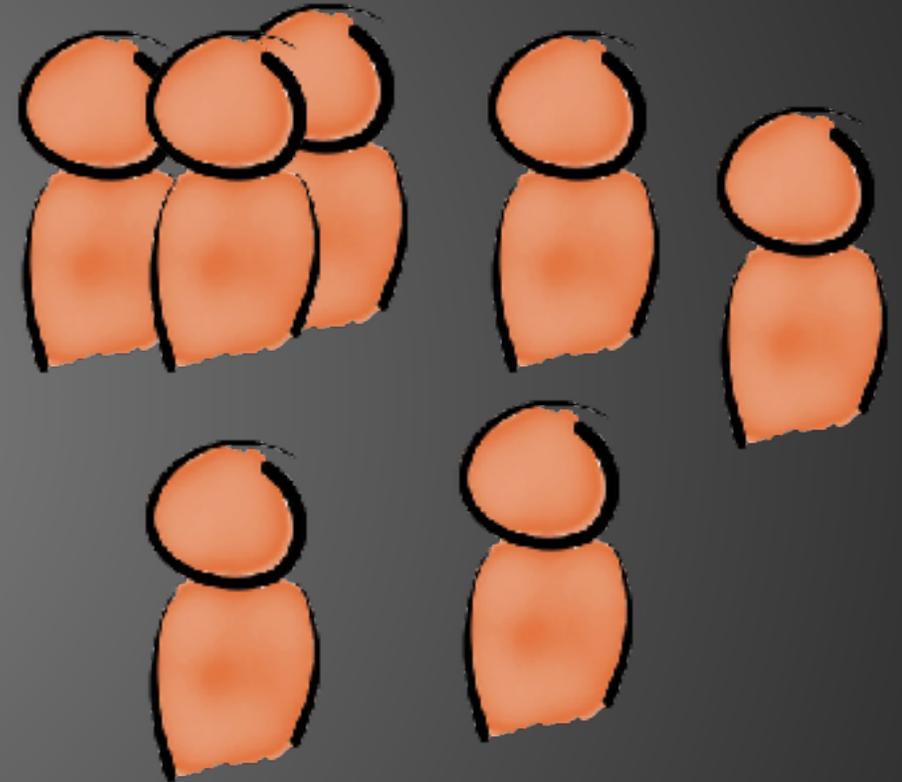
If we are 6-8 Weeks in the future, how would you recognise:

- being on the right track or
- tremendous improvements?

# Let's broaden the picture



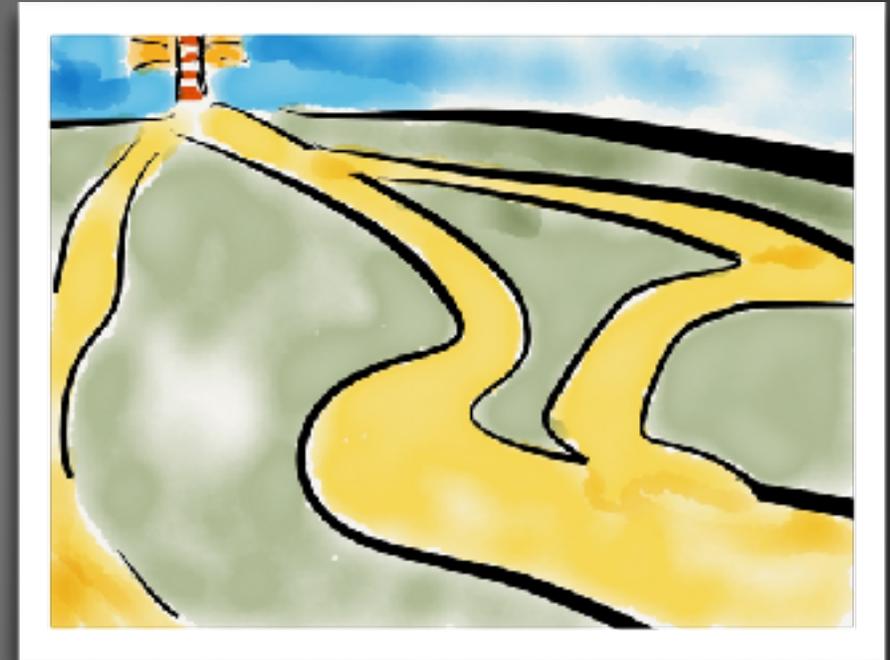
Where can we recognise?



Who is involved or interacting?

# Types of interventions

- Ideas to solve to problem
- creating demand & urgency  
making the situation specific
- **Facilitation** of the  
establishment of the solution



# Gather new ideas for new types of interventions

Identify new Interventions and broaden the areas where to intervene

# Organise your interventions

- **Planned**  
A concrete idea to be used in the next week
- **Oppportunity**  
Ready to use intervention when the right situation appears
- **Potentially Later**  
Does not fit right now, but is an option to act in the future

# Wrap it Up - Gallery Walk